Be part of the inaugural launch of a conference series:

Asia Forum on Ageing 2009

11 - 14 January 2009
Suntec Convention Centre, Singapore

Extending the Frontiers of Ageing in Place:
Options and Possibilities in Housing and Community Care

Who Should Attend
Health and Social Services Providers and Professionals, Government Representatives, Academia, Architects, Housing Developers and Planners

VCF Grant available for local delegates

Paper and Poster Presentations Open to All Delegates

Organised by:
Supported by:  Held in:

Collaborators:

Federation of Long Term Care in Chinese Communities
One of the greatest transformations for Asia with the advent of the 21st century is the shift in its demographic profile. Asia is growing old and it is growing old fast. 54% or 363 million of the world’s old live in Asia. This bulge can be a boon or a bane depends on how timely the preparations are made.

The inaugural Asia Forum on Ageing 2009 will path the way for a sustainable future for an older Asia. International experts will share new trends and development in housing and community care that will broaden our scope for what is possible for ageing in place. There will be insights into the key principles and frameworks on housing and community care for older persons to guide policy makers as well as service providers as they deliberate on needed policies and programmes. The Asia Forum on Ageing will be the meeting place for researchers, policy makers and practitioners for exchanges and collaborations for innovations on the ageing phenomenon.

About the organisers

Tsao Foundation

The Tsao Foundation is a pioneering not-for-profit organisation formed in 1993 with a mission to promote successful ageing and improve the quality of life for older persons in Singapore and the region. Its work spans a range of community healthcare services, training and education as well as research and advocacy.

International Association of Homes and Services for the Aging (IAHSA)

IAHSA is an international, not-for-profit educational and charitable organization with a mission to connect and support care and service providers worldwide to enhance the quality of life for the ageing. The organisation is a global network of provider organizations, businesses, researchers, individuals and government officials with representation in approximately 30 countries.

Federation of Long Term Care in Chinese Communities

The Federation of Long Term Care in Chinese Communities started from the First World Congress on Long Term Care in Chinese Communities in Hong Kong in 2002. Subsequently the congress was held in Taiwan in 2004, Shanghai in 2005, Macao in 2006 and Beijing in 2007.
<table>
<thead>
<tr>
<th>Time</th>
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<tbody>
<tr>
<td>07.30</td>
<td>Registration</td>
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</table>
| 08.45  | Opening ceremony  
  - Welcome address: Mary Ann Tsao, President, Tsao Foundation  
  - Guest of Honour Address: Minister Lim Boon Heng, Prime Minister Office, Chairman, Ministerial Committee on Ageing |
| 09.00  | Keynote address 1: Robin Stone, PhD, Executive Director, Institute for the Future of Ageing Services  
  Overview of Housing For Ageing In Place - Design and Service Planning Principles, Examples, Implications for Policy, Practice and Research |
| 09.45  | Keynote Address 2: Dr. Edward M F Leung, FRCP, President, Hong Kong Association of Gerontology  
  Ageing in Place: Policy Options and Practice Models for Ageing Societies in Asia |
| 10.30  | Question and Answer                                                                                                                      |
| 10.45  | Tea Break                                                                                                                               |
| 11.15  | Plenary Session 1  
  Regional Housing Initiatives: Sharing Models and Highlighting Issues and Challenges of Housing for Seniors  
  - Singapore  
    Housing developments for ageing population in Singapore  
  - Hong Kong  
    Housing Models for Senior Citizens in Hong Kong  
  - Taiwan  
    Housing, accommodation and care facilities in Taiwan |
| 12.30  | Lunch Break                                                                                                                           |
| 14.00  | Plenary Session 2  
  Linking services with the Built-environment: Quality Issues for Housing and Services for Ageing-in Place and Residential Care  
  - Comparative Review of Leading ‘Good Practise’ Community Housing Service Models and Review of Emerging International Trends  
    Robin Stone, Institute for the Future of Ageing Services  
  - Ensuring Quality of Care – Standards of Practise - Issues, Challenges and Implications for Policy, Practise and Research  
    Carol Benner, Field Director, Advancing Excellence Campaign, US  
  - Setting Standards for High Quality Residential Care – Developments in Guidelines and Practise Models in Hong Kong |
| 15.30  | Tea break                                                                                                                               |
| 16.00  | Breakout session 1  
  Breakout 1A  
  Housing Design for Ageing  
  - Principles of Design, Pre-Design Planning and Japanese Case Study  
    Emi Kiyota, Consultant Architect, International Association of Homes and Services for the Aging  
  - Design Trends and Innovations, Post Occupancy Evaluation and Developments in Assistive Technology for Housing  
    Robert Lagoyda, Director of Professional Development, International Association of Homes and Services for the Aging |
|        | Breakout 1B  
  Housing Service Planning for Social and Community Integration |
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<tr>
<th>Time</th>
<th>Event details</th>
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<tbody>
<tr>
<td>17.30</td>
<td>End of Program</td>
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<td>19.30</td>
<td>Conference Dinner</td>
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- The Greenhouse Project and Patient Centered Care
  Anna Ortigara, Director of Communications and Outreach, The Greenhouse ® Project
- Patient Centered Dementia Care
  Jane Verity, CEO, Dementia Care Australia

Breakout 1C
Free Paper and Poster Presentations on the Theme of Housing options for Older Persons
(Open to all delegates)
<table>
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<th>Time</th>
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| 09.00 | Keynote Address 3: Dan Gray, President, Continuing Development Services Inc (tbc)  
Innovations in Cost Effective and Integrated Approach to Community-Based Service Planning and Provision: The Development of PACE Centres in USA  
Discussants:  
- Representatives from the region |
| 10.30 | Tea Break |
| 11.00 | Plenary 2  
Regional experience with community based services – Practice experience, models, issues and challenges for community based services  
- Comparative study on the needs of long term care in Asian Countries  
  Prof. Shen Jie, Japan  
- Asean Volunteer Homehelp Programme  
  Eduardo Klien, Regional Representative, Asia Pacific Regional Development Centre, Helpage International |
| 12.30 | International Association of Homes and Services for the Aging (IAHSA) Lunch Reception (By Invitation only)  
Presentation on IAHSA – Glenn Bunney, Vice Chairman, IAHSA |
| 14.00 | Plenary 3  
Focus on the Day Centre as a Key Service for Community Based Long Term Care  
- A comparative overview of International Good Practise Models of Centre-based Care – Dan Gray, President, Continuing Development Services Inc  
- Experiment in Integrated Community Care – the Centre for Successful Ageing in Singapore  
  Mary Ann Tsao, President, Tsao Foundation  
- Developments in Dementia Day Centre Care  
  Jane Verity, CEO, Dementia Care Australia |
| 15.30 | Tea break |
| 16.00 | Breakout session 2 |
| 16.30 Breakout Session 2A  
Facilitating Senior Independence and Family Care  
- Support for the family and informal care: Role of Family Care Giver Training and Counseling Support  
  Peh Kim Choo, Assistant Director, Hua Mei Training Academy & Social Work Practice, Singapore  
- Promoting Senior Independence and Ageing in Place: The Role of Community Care Management in Integration of Social/Health and Acute Care/Community Inter-Face  
  Kalyn Foo, Assistant Director, and Lim Soo Ching, Senior Programme Manager, Hua Mei Care Management Service, Singapore  
- Person Centered Care and the Family Caregiver  
  Anna Ortigara, Director of Communications and Outreach, The Greenhouse ® Project |
| 16.30 Breakout Session 2B  
Manpower issues in community and long term care and innovative solutions  
- Issues of Manpower Supply in Agecare Sector  
  Robin Stone PhD, Institute for the Future of Aging Services  
  ▪ Training for Quality Services: Singapore’s Workforce Development Agency’s (WDA) Training Framework for Senior Services  
  Lynn Ng, Director, Quality and Professional Services Division, WDA  
  ▪ Challenges of Manpower Development in the Agecare Sector  
  Tan Bee Wan, CEO, Tsao Foundation and Amy Teo, Programme Director, WDA Quality Training Provider, Tsao Foundation |
| 17.30 | Closing Ceremony |
| 18.00 | End of Program |
Day 3: Wednesday 14 January 2009

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<tr>
<th>Time</th>
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<tbody>
<tr>
<td>09.00</td>
<td>Regional Research Workshop</td>
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<tr>
<td></td>
<td>Facilitator: Angelique Chan</td>
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<td>Associate Dean, Faculty of</td>
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<td>Art and Social Sciences, NUS</td>
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<td>10.30</td>
<td>Tea Break</td>
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<td>11.00</td>
<td>Asia Aged Care Service</td>
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<td>Network – discussion on IAHSA’s Asia</td>
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<td>Glenn Bunney, Vice Chairman ,</td>
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<td>IAHSA</td>
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<td>12.30</td>
<td>End of Program</td>
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<tr>
<td>09.00</td>
<td>Field Visits to housing initiatives, health and social care facilities in Singapore</td>
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Pre-Conference Workshops
Sunday, 11 January 2009

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<tr>
<th>Time</th>
<th>Workshop Registration</th>
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<tbody>
<tr>
<td>8.00</td>
<td>Workshop Registration</td>
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<tr>
<td>9.00</td>
<td>Workshop 1</td>
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<td></td>
<td>Principles in Dementia Care &amp; Approach to Service</td>
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<td>• Care at Home</td>
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<td>• Day Centre Care</td>
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<td>• Residential Care</td>
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<td>Facilitator: Jane Verity, CEO</td>
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<td>Dementia Care, Australia</td>
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<tr>
<td>12.30</td>
<td>Lunch</td>
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<td>14.00</td>
<td>Workshop 3</td>
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<td>Building Empowered Staff Teams and Creating Affirmative Relationships for Excellence – Workforce practices for a transformed workforce</td>
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<td>Facilitator: Anna Ortigara, Director of Communications and Outreach, The Greenhouse ® Project</td>
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<td>14.00</td>
<td>Workshop 4</td>
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<td>Community Care Management for Frail Elders to Age In Place</td>
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<td>• Integration of care</td>
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<td>• Managing Transitional Care post Hospitalization</td>
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<td></td>
<td>Facilitator: Hua Mei Care Management Service, Tsao Foundation, Singapore</td>
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CALL FOR PAPERS AND POSTERS

We invite presentations at the two Free Paper and Poster Sessions of Breakout 1C and 2C. The papers or posters and other exhibits have to be on the two key themes of the conference as indicated on the programme. Presentations should not be more than 15 minutes in duration. The DEADLINE for papers and exhibits is 31 December 2008. All accepted papers will be notified by the conference secretariat.
Robyn I. Stone, Dr.P.H. Executive Director, Institute for the Future of Aging Services

Robyn I. Stone, Dr.P.H., a noted researcher and internationally recognized authority on long-term care and aging policy, is the executive director of the Institute for the Future of Aging Services (IFAS) at the American Association of Homes and Services for the Aging in Washington, DC. Since she started IFAS six years ago, she has developed and directed a number of national programs including the Center for Medicare Education, the Better Jobs Better Care National Program and the National Initiative to Link Affordable Senior Housing with Health and Supportive Services.

Edward Leung, President, Hong Kong Association of Gerontology

Dr. Leung is Consultant Geriatrician of United Christian Hospital. He also holds various other significant appointments including the Chairman of Geriatric Specialty Board of Hong Kong College of Physicians. A prominent figure in Asian ageing, Dr. Leung's major research interests are epidemiology in old age, health promotion, osteoporosis, fall, stroke, incontinence, long term care and public policy in old age. He has widely in local and international journals and has been contributor to a number of books on health and ageing.

Mary Ann Tsao, President, Tsao Foundation

Mary Ann Tsao is the President and Director of the Tsao Foundation, a Singapore-based but regionally oriented not-for-profit operational foundation dedicated to aged care and ageing issues. Dr. Tsao is a frequent invited speaker at conferences and seminars on ageing, civil society and philanthropy both in Singapore and internationally. Most recently, she was one of three international experts invited to address the United Nation’s 45th session of the Commission on Social Development to launch the fifth year review of the Madrid International Plan of Action on Ageing (MIPAA+5). Over the past years, Dr. Tsao has served on numerous policy and technical committees in Singapore and internationally. For her work on ageing in Singapore, she received the Public Service Medal in 2000 and Public Service Star in 2004.

Dan Gray, President, Continuing Development Services, Inc (tbc)

Dan Gray began his consulting practice in 1988 to provide senior services organizations with operational auditing, direct management services, and development of community-based services. In 2002, Mr. Gray established Continuum Development Services (CDS), which works with health and housing organisations to develop a broad array of services which promote independence and support older persons to continue to live in their own communities. In his long experience in the industry, he has conducted 100+ operating reviews, achieved turnaround of two retirement communities and a large nursing home, and provided technical experience to health systems and long-term care organizations to develop PACE (Program for All Inclusive Care of the Elderly).

Carol Benner, Sc.M Field Director, The Advancing Excellence in America’s Nursing Homes campaign

Carol Benner has been recruited as Field Director for The Advancing Excellence in America’s Nursing Homes Campaign to assist the campaign’s Local Area Networks for Excellence (LANEs) in expanding the campaign’s reach and impact nationwide. Carol is responsible for the overall development and implementation of successful, sustainable LANEs. Prior to this, Carol served as a consultant for the Delmarva Quality Improvement Organization. Carol had also served as the Director of the Office of Health Care Quality at the Maryland Department of Health and Mental Hygiene. She has won several awards, including the Lighthouse Award for leadership and excellence in Adult Day Care.
Anna Ortigara, Director of Communications. The Greenhouse ® Project

Anna Ortigara, RN, MS, FAAN is currently the Director of Communication and Outreach for The GREEN HOUSE® Replication Initiative at NCB Capital Impact funded by The Robert Wood Johnson Foundation. Anna appointments had included as the Associate Director of Long Term Care Accreditation for the Joint Commission on Accreditation of Health Care Organizations and Director of Residential Care Services for the Rush Alzheimer’s Disease Center at Rush University Medical Center in Chicago Anna is the creator and primary author of LEAP for the 21st Century LTC Workforce (a research-based program of MatherLifeways Institute on Aging) and BEST CARE – A Workforce Model to support Person-directed Relationships in Long Term Care funded by an Illinois Department of Public Health Grant.

Jane Verity, CEO, Dementia Care Australia

Jane Verity is an international expert and world leader in the field of dementia care, with over 20 years of practical experience. Jane was the first person to bring Person Centred Care to Australia and has been an important contributor to dementia care education in Australia. As the founder and CEO of Dementia Care Australia, Jane has been developing her own Spark of Life Approach to dementia care for over 14 years. With close consultation and follow up, the program is tailored to each organisation and ensures their specific goals and needs are met. Presentations, teleconferences, facilitating networking between leaders and web support back the approach.

Robert Lagoyda, Director of Professional Development, International Association for Homes and Services for the Aging

Since 1998 Robert (Bob) Lagoyda has served as the Director of Professional Development for the International Association of Homes and Services for the Ageing (IAHSA), where he is responsible for IAHSA’s educational programmes including IAHSA’s International and European Conferences. In addition, Bob directs IAHSA’s design programmes and serves as IAHSA’s liaison to the professional design community, including the American Institute of Architect’s Design for Aging Center and the Society for the Advancement of Gerontological Environments.

Emi Kiyota, Consultant and PhD Candidate of Architecture at the University of Wisconsin-Milwaukee

Emi Kiyota has published journal articles and book chapters across the globe. She also has international consultation experiences for pre-design programming for senior housing and addiction treatment centers. In addition to working over the past two years on an ageing-in community research project in Sri Lanka, Emi has a great deal of expertise in person-center care, including consultation on the design manual for the Green House Replication Project design manual and is particularly interested in the relevancy and application of person-centered care in the developing world.
Registration Form
Asia Forum on Ageing 2009

Please note that English-Mandarin-English simultaneous interpretation is available for the Conference only. The Preconference workshop will only be in English.

Please type/print clearly the following information. Each registrant must complete a separate registration form. Fax the filled form to +65.62767128 or email your details to tsao@tsaofoundation.org

_____________________________________________________________________________
Name                  Title
_____________________________________________________________________________

Organisation

_____________________________________________________________________________
Address

_____________________________________________________________________________
City                Sate             Zip
_____________________________________________________________________________

Telephone                Fax               Email

Cancellation Policy

Cancellations received in writing and postmarked no later than 25 December, 2008, will receive a full refund less 20% processing fee. There will be NO REFUND for those cancellations AFTER 25 December, 2008. Substitutions are permitted.

Training Grant

For local participants, the conference is supported by VWOs-Charities Capability Fund (VCF). The VCF grant is open to members of the National Council of Social Service only

Registration Fees: Payment is due prior to the Conference

Received before 19 December 2008
Conference: Singapore Dollars $420 (Early Bird discount)
After VCF (for local delegates): Singapore Dollars $168

Received after 19 December 2008
Conference: Singapore Dollars $480
After VCF (for local delegates): Singapore Dollars $192

Pre-conference Workshop
(Please note you may still register for the workshop if you are not attending the conference)

Singapore Dollars $120 for full day workshop
Singapore Dollars $60 for half day workshop
Please indicate the (pre-conference) workshop sessions you are attending

- Workshop 1
- Workshop 2
- Workshop 3
- Workshop 4

Conference Dinner
Singapore $80

Please select one breakout session per time period:

Breakout 1 (Monday 1600-1730)  - A  - B  - C
Breakout 2 (Tuesday 1600-1730) - A  - B  - C

Please indicate if you are attending the business meetings or the field visits:

- Business Meetings
- Field Visits

Method of Payment (all payment should be made by 5 January 2009)

1) For local delegates only - Payment is by cheque made payable to Tsao Foundation

2) Telegraphic transfer to:
   - Beneficiary name: Tsao Foundation
   - Beneficiary address: 298 Tiong Bahru Rood, #15-01 Central Plaza, Singapore 168730
   - Bank Account number: 074-000475-0
   - Beneficiary’s Bank name: Development Bank of Singapore
   - Bank address: 3 Temasek Boulevard, #01-054 Suntec City Mall, Singapore 038983
   - Swiftcode: DBSSSGSG

OR

3) Singapore Bank Draft Payable to Tsao Foundation

Mail/ Fax Form To:
Asia Forum on Ageing Secretariat
Tsao Foundation
298 Tiong Bahru Road #15-01/06
Central Plaza Singapore 168730
Tel: +65 6593 9500  Fax: +65 6276 7128
Email: tsao@tsaofoundation.org